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Top resellers expand their options

VAR 100: Reaching for more

The top accounting resellers expand into the cloud, new products BY SETH FINEBERG

With more than a third of this year's top value-added resellers now carrying cloud accounting and/or ERP products, and most of the remaining firms adding to their existing product lines, it is clear that the VAR 100 are starting to see better times and, at the least, are interested in changing some of their business.

GETTING CLOUDY

2011

2012

Members of the VAR 100 carrying

cloud accounting/ERP products

Many of the existing top accounting and ERP VARs have represented products from the same publishers since they themselves went into business 20 years or more ago. But economic factors and client needs have caused a shift in what

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2010

most firms now represent, and this was no more evident than over the past year. What's more is that those that have not made a change are either considering the possibility, or are at least adding services that will help retain current clients or bring in more business.

For firms that chose to embrace offerings from cloud vendors, many felt compelled do to so simply because clients were expecting pure Web-based products at a time when the publishers they represented were not yet offering them.

Laguna Hills, Calif.-based Blytheco has represented Sage's family of products for three decades, but has been feeling pressure to expand be-

yond what the vendor offers, and recently made moves to do so. Within six months it picked up Software-as-a-Servicebased products SugarCRM and NetSuite, and is considering offering more SaaS options to its customers.

"Significant changes in the vendor policies and direction have increased the urgency of making changes within Blytheco to address these issues and diversify our product and service offerings and restructure our organization to be more nimble to react to these outside influences," said Blytheco founder and chief executive Stephen Blythe. "We see a significant opportunity to meet customer demands and make a market impact with cloud solutions proven to improve business efficiency and visibility while allowing businesses to scale on demand."

Other firms with longstanding roots in representing onpremises accounting and ERP products took a chance adding cloud products to their mix, as they too want to be prepared to meet client expectations, while satisfying current interests

St. Paul, Minn.-based InterDyn BMI — the largest of the InterDyn brand of firms with \$12 million in reported revenue - has traditionally carried Microsoft Dynamics products, and still does. However, over the past year it saw the need to add Intacct, and BMI CEO John Hendrickson said that the move was generally about offering options, rather than

just the cloud. "Accounting software is becoming more commoditized, so we are differentiating ourselves with unique technology solutions. [We are finding that] businesses are outgrowing manual processes and/or entry-level financial

> packages like QuickBooks," said Hendrickson. "Businesses are also using outdated technology and our customers now have a choice between a traditional on-premise or cloud-based solutions."

Another example of the apparent cloud shift can be found in Akron, Ohio-based BCG Systems, which has long represented products from Microsoft Dynamics and Sage. Over the past year, the firm became a NetSuite partner to keep up with customer demand and what the firm sees as increased competition between on-premises-based and SaaS products.

"Over the past several months. cloud competitors were being mentioned in half of our sales opportunities. Our goal has always been to ensure our clients maintain their

competitive advantage through the most advanced technology solutions available on the market," said BCG president Mark Goodson. "Cloud solutions are not a fad; they are here to stay. We feel that in the months and years ahead, the momentum of the cloud will only continue to grow, and this has prompted us to make cloud computing a major component of our business."

The shift to cloud-based offerings was not as recent for some, especially those who have been experiencing demand for such products for years.

Irvine, Calif.-based Sererra Consulting Group has been building a business around SaaS offerings since its inception nearly a decade ago. It has now grown to a \$4.2 million business and earned a VAR 100 position. The firm has a handpicked roster of cloud products that includes Intacct, NetSuite and SAP Business ByDesign, which it added a year ago.

"We're focused on cloud-based ERP and CRM software and wouldn't consider on-premise applications — we're constantly evaluating new products as they mature," said Sererra president Nik Puni. "We're very careful not to take on new products unless they add value to our product mix. New products should also be able to differentiate themselves from the products we already carry, and we don't want to carry new products just for the sake of carrying them."

Meanwhile, further up the state, Simi Valley, Calif.-based

Arxis Technology has seen enough cloud-based business that it formed a new business unit to focus on cloud consulting and applications for its SMB customers. Arxis, which had historically represented the Sage family of accounting and CRM products, picked up SAP Business ByDesign a couple of years ago, and since then has added SugarCRM and - most recently — Intacct to its range of cloud products.

"The increasing demand for cloud applications will continue to have a significant impact on our business and we are working hard to ramp up sales, marketing and consulting for cloud applications, but still maintain a robust pipeline of consulting for our on-premises customers," said Arxis co-founder and principal David Cieslak. "The shift in demand from onpremises to cloud requires our business to shift as well."

But expanding product lines consisted of more than just cloud offerings, or even products from different publishers, as there were a portion of this year's top VARs that chose to add software from vendors they've long represented, as many saw the increased demand and the potential for significant revenue for them.

To name a few, Aztec Systems and Clients First Business Solutions each added NAV-X to their existing Dynamics line of products, while ISM and Southeast Computer Solutions became Sage ERP X3 VARs, and long-time Dynamics SL reseller SIS Software now carries AX. For these and several other VARs that chose to grow their product lines, they are beginning to see better times and have either chosen to expand into specific verticals like distribution, or into new geographic markets.

"We're diving deep into X3 because its multi-language, multi-legislature capabilities and Web-enabled offering are in line with our last year's focus on continuing a global presence," said Sonia Ferrera, owner and CEO of Miami-based Southeast Computer Solutions. "This is a restructuring year and an investment year for our company. We have added additional personnel, spent efforts on training them on Sage X3, focused our marketing and sales process, opened an office in Mexico City to better serve our Latin American market, and much more. We hope that these efforts will produce much success for us down the road." AT

VARS TO WATCH

- 1. Explore Consulting / Bellevue, Wash. NetSuite
- 2. Boyer & Associates / Minneapolis

Dynamics GP, SL, AX

- 3. Stanley Stuart Yoffee & Hendrix / Orlando, Fla.
- Dynamics GP, SL, NAV; Serenic; Acumatica
- 4. NextLevel Information Solutions / Miami

Sage 300 ERP; NetSuite 5. Axis Integrated Solutions / St. Louis

Sage 100 ERP, 300; Intacct

6. Paradigm Tech Consulting / East Windsor, N.J.

Dynamics GP

7. Equation Technologies / Toronto

Sage 300 ERP; Deltek Vision; Intacct

8. nCompass Business Solutions / Atlanta

NetSuite

9. Strategies Group / Suwanee, Ga.

Sage 100 Contractor, 300 ERP, 300 Construction/RE; Deltek

10. CAL Business Solutions / Harwinton, Conn.

Dynamics GP

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"AccountantsWorld has long been a path-breaker in the world of cloud software for accountants."

~ Accounting Today, Sept. 2009



The 2012 VAR 100

	Company / Location	Revenue (\$ mns)	Offices	Staff	Top executive(s)	Accounting software
1	Tectura ¹ / San Mateo, Calif.	285.00	45	1,600	Duane Bell	Dynamics GP, AX, SL, NAV
2	McGladrey / Minneapolis	139.35	90	393	Brian Becker	Dynamics GP, SL, AX; Deltek Premier; Intacct; NetSuite
3	Columbus IT Partners ² / Copenhagen	137.80	40	880	Thomas Honore	Dynamics AX, NAV
4	Tribridge ³ / Tampa, Fla.	100.00	13	450	Tony DiBenedetto	Dynamics GP, AX, SL, NAV
5	Crowe Horwath / Oak Brook, III.	46.00	28	212	Joe Santucci	Dynamics GP, AX
6	Professional Advantage ⁴ / Fargo, N.D.	42.00	7	225	Derek Rippingale	Dynamics GP, AX; Infor FMS SunSystems
7	Net@Work ⁵ / New York	32.00	10	148	Alex & Edward Solomon	Sage 100 ERP, 300, 500, X3
8	Armanino Consulting / San Ramon, Calif.	28.70	5	120	Tom Mescall	Dynamics GP, AX; Intacct
9	Edgewater Fullscope A 6 / Athens, Ala.	27.20	4	85	Russell Smith	Dynamics AX
10	Blytheco / Laguna Hills, Calif.	24.00	9	120	Stephen Blythe	Sage 100 ERP, 300, 500, BusinessWorks, 100 Fund Acctg, X3; NetSuite
11	BKD Technologies / Springfield, Mo.	23.00	30	82	Mike Burlew	Dynamics AX, GP; Sage 100 ERP, 500, X3
12	Sikich / Naperville, Ill.	22.60	5	95	Jeff Rudolph	Dynamics GP, NAV, NAV-X, SL; Epicor; Sage 100 Fund Acctg; SAP ByD
13	Wipfli / Milwaukee	22.00	20	174	Rick Dreher	Dynamics GP, AX; QuickBooks; Sage 50, 100 Fund Acctg
14	ADSS Global / Easton, Pa., and Miami	21.75	42	110	Robert Campbell	Sage 100 ERP, 300, 100 Fund Acctg
15	Socius ⁷ / Dublin, Ohio	19.32	5	90	Jeffrey Geisler	Dynamics GP, AX, SL, NAV; SysPro; Sage 100 ERP, 500
16	Rand Group / Houston	18.80	2	78	Ron Rand	Dynamics AX, NAV, GP; Sage 300 Construction/RE
17	I.B.I.S. Inc. / Norcross, Ga.	18.50	3	81	Andy Vabulas	Dynamics GP, AX
18	BroadPoint Technologies / Bethesda, Md.	17.61	3	100	Lee Raesly	Dynamics GP, AX
19	Sunrise Technologies / Winston-Salem, N.C.	17.60	3	100	John Pence	Dynamics AX
20	Western Computer / Oxnard, Calif.	17.00	14	120	Tom Bardos	Dynamics AX, NAV
21	SCS Inc. / Santa Monica, Calif.	16.00	4	60	Helen Russell	Dynamics AX, NAV
22	Clients First Business Solutions / Holmdel, N.J.	15.90	8	82	Sheldon Kralstein	Dynamics AX, NAV, NAV-X; Epicor 9; Sage 100 ERP; SAP B1
23	Ignify / Long Beach, Calif.	15.60	7	240	Sandeep Walia	Dynamics AX
24		15.40	28	150	James Bowman	Dynamics GP, SL, NAV, AX; Sage 500 ERP; Acumatica
25	Aktion Associates Inc. / Toledo, Ohio	14.10	6	90	Scott Irwin	Sage 300 Construction/RE, 100 Contractor; Deltek; Infor; Intacct
	Aztec Systems / Carrollton, Texas	13.90	6	70	Andrew Levi	Dynamics GP, NAV, NAV-X, SL; Sage 100 ERP
27	Clifton Gunderson Tech Solutions / Milwaukee	13.60	12	65	Kris McMasters	Sage 100 ERP, 300; Dynamics GP; Deltek Vision; Intacct
	ASi A / Lake Forest, Calif.	12.64	1	25	David Payne	Dynamics AX
29	Collins Computing Inc. A / Mission Viejo, Calif.	12.20	1	34	Randy Forkner	Dynamics GP, AX
30	InterDyn BMI / St. Paul, Minn.	12.00	9	63	John Hendrickson	Dynamics GP, SL, AX; Open Systems OSAS; Intacct
31	Vision33 Inc. / Irvine, Calif.	11.25	11	55	Anthony Whalen	SAP B1, ByD
	InterDyn AKA / New York	11.00	3	45	A. Kahn & J. Ades	Dynamics GP, AX
33	NexTec Group Inc. / Seattle	10.78	7	47	Eric Frank	Dynamics GP, SL; Sage 500 ERP, X3
34	LBMC Technologies ⁹ / Nashville, Tenn.	10.75	3	45	See note	Dynamics GP, SL; Intacct
35	SWK Technologies Inc. 10 / Livingston, N.J.	10.50	11	48	Jeffrey Roth	Sage 100 ERP, 500, X3
36	Cole Systems / New York	10.00	1	45	Dave Weiner	Dynamics GP, AX
37	SIS Software / Atlanta	8.50	5	34	Steven Mulka	Dynamics SL, AX
38	BCG Systems / Akron, Ohio	8.40	3	38	Mark Goodson	Dynamics GP; Sage 500 ERP; NetSuite
39	Saratoga Technologies / Johnson City, Tenn.	8.35	4	68	David Temple	Dynamics GP
40	DSD Business Systems / San Diego	8.25	25	61	Doug Deane	Sage 50, 100 ERP, 300, 500; NetSuite
41	BAASS Business Solutions / Thornhill, Ont.	8.20	7	44	Joseph Arnone	Sage 300 ERP, X3, BusinessVision
	Central Consulting Group / Minneapolis	8.10	5	30	Jim Falkanger	Deltek Vision; Intacct
43	Diamond Municipal Solutions / Edmonton, Alberta	8.00	4	49	David Burke	Dynamics GP
44	OmniVue Business Solutions / Alpharetta, Ga.	8.00	1	30	Jeff Pyden	Dynamics GP, AX, NAV
45	MIG Group / New York	7.55	1	35	Eric McGuardian	Dynamics GP, SL; NetSuite
	Accordant Co. / Whippany, N.J.	7.25	6	29	Bob Sandelands	Sage 300 Construction/RE, 100 Contractor
47	InterDyn Lanac Technology / Chicago	7.00	1	30	Dale May	Dynamics GP
48	SVA Consulting / Madison, Wis.	7.00	2	28	John Baltes	Dynamics GP, SL, NAV; Acumatica
49	CompuData / Philadelphia	6.80	1	28	Angela Nadeau	Epicor; Sage 100 ERP, 500; QuickBooks Enterprise
50	ISM / Portand, Ore.	6.75	5	33	BJ O'Reilly	Sage 100 ERP, 500, X3

Key: All revenues are FY 2011, in U.S. dollars. In cases of ties in revenue, the firm with the larger staff was given the higher ranking. A Accounting Today estimate ByD — SAP Business ByDesign B1 — SAP Business One Sage 300 Construction/RE — Sage 300 Construction + Real Estate

Notes: 1. Based on published reports 2. Based on earnings report; acquired First-Tech Direct in March 2012 3. Became a Master VAR; acquired ePartners in December 2011 4. U.S. headquarters; global headquarters is in Sydney, Australia 5. Bought Forepoint's Sage business in 2011 6. Owned by Edgewater Technology Inc. 7. Became a Master VAR 8. Became a Master VAR; bought Grace-Hunt, creating SBS New England in September 2011 9. LBMC top executives: Jeff McCorpin, David Reynolds, Stacy Schuettler 10. Acquired Sage business of Hightower in April 2012

		Revenue (\$ mns)	Offices	Staff	Top executive(s)	Accounting software
51	InterDyn Cargas Systems / Lancaster, Pa.	6.40	2	45	Chip Cargas	Dynamics GP: Intacct
52	TM Group / Farmington Hills, Mich.	6.40	2	35	Judy Thomas	Dynamics GP, SL, NAV; Sage X3
53	Mibar Computer Services / New York	6.40	1	29	Bart Nachimow	Dynamics GP; AccountMate
54	Britec Computer Systems / Calgary, Alberta	6.20	6	59	Roger Katarey	Sage 300 ERP, BusinessVision
55	Encore Business Solutions / Winnepeg, Manitoba	6.20	1	30	Brent Twist	Dynamics GP, AX
	FMT Consultants A / Carlsbad, Calif.	6.14	1	30	Eric Casazza	Dynamics GP, AX; SAP ByD
57	Symbiant Technologies / Maplewood, Minn.	6.10	1	21	David Hutchinson	Dynamics NAV
58	Jovaco Solutions Inc. / Montreal	6.00	2	40	Jean-Claude Coutu	Dynamics GP
59	eSoftware Professionals / Portand, Ore.	6.00	3	25	Jody Leoni	Dynamics NAV
	RKL eSolutions / Lancaster, Pa.	5.90	2	28	Joe Noll	Sage 100 ERP, 500, X3
61	Achieve IT Solutions / Port Jefferson, N.Y.	5.81	7	24	Timothy Singleton	SAP B1
62	ABC Computers / Waupaca, Wis.	5.80	4	35	Donovan Lane	Dynamics NAV
63	AVF Consulting / Towson, Md.	5.75	1	28	Andrew Fass	Dynamics NAV; Serenic Navigator
64	Southeast Computer Solutions / Miami	5.75	2	25	Sonia Ferrera	Sage 100 ERP, 300, 500, X3
65	The Resource Group / Renton, Wash.	5.65	1	26	Marty & Denise Schillaci	S
	Demand Solutions Group / Los Gatos, Calif.	5.40	4	35	Todd Fitzwater	NetSuite
67	BCS Prosoft ¹¹ / San Antonio	5.40	3	28	Clark Haley	Sage 100 ERP, 500; Deltek Vision
68	Accountnet Inc. / New York	5.40	3	25	Anne Claire McAllister	Dynamics GP, SL; Acumatica
69	Queue Associates / New York	5.30	4	21	Jeff Goldstein	
		5.20	6	27	Dave Kerr	Dynamics GP, AX, SL
70	Kerr Consulting / Houston	5.20	4	23	Dave Kerr David Cieslak	Sage 300 ERP, 100 Fund Acctg; CYMA; AccountMate
71	Arxis Technology Inc. / Simi Valley, Calif.					Sage 100 ERP, 300, 500; SAP ByD; Intacct
72	Technology Management Concepts / Marina Del Rey, Calif		1	18	Jennifer Harris	Dynamics GP, NAV; NetSuite
73	InterDyn Artis / Charlotte, N.C.	5.00	2	23	Gary Artis	Dynamics GP; Intacct
74	e2b Teknologies / Chardon, Ohio	4.82	1	30	William Henslee	Sage 500 ERP; Epicor 9; Intacct
75	Third Wave Business Systems / Wayne, N.J.	4.80	5	36	Korey Lind	Dynamics GP; SAP B1, B1 On Demand
76	Practical Software Solutions / Concord, N.C.	4.80	1	22	Vince Stamey	Sage 100 ERP, 500, 300 Construction/RE
77	Altico Advisors / Marlborough, Mass.	4.75	1	25	Richard Maloney	Dynamics GP
	Eskel Porter Consulting A / Sacramento, Calif.	4.66	1	31	John Eskel	Dynamics GP
79	L. Kianoff & Associates / Birmingham, Ala.	4.65	1	22	Lisa Kianoff	Dynamics GP; Sage 100 ERP, 500; Intacct
80	Rose Business Solutions A / San Diego	4.61	3	18	Linda Rose	Dynamics GP
81	SSI Consulting / McLean, Va.	4.60	2	24	Bill Aiton	Dynamics GP, SL; Serenic Navigator
82	NexVue Information Systems / Stamford, Conn.	4.60	1	15	Daniel Schwartz	Dynamics GP, SL; Acumatica
83	JMT Consulting Group / Patterson, N.Y.	4.48	2	22	J.Tiso & K. Hollrah	Sage 100 Fund Acctg; Intacct
84	Brittenford Systems / Reston, Va.	4.40	1	20	Shereen Mahoney	Dynamics GP, SL; Intacct
85	OTT Inc. / St. Paul, Minn.	4.30	1	22	Eric Sheehan	Dynamics GP
86	Axis Global Partners / Chicago	4.30	5	18	Manny Buigas	Sage 300 ERP; NetSuite
87	T3 Information Systems / Washington, D.C.	4.25	1	17	Matthew Adamowicz	Dynamics GP, SL
88	Micro Force Inc. / Huntington Station, N.Y.	4.23	3	16	Jim McCann	Dynamics GP
89	Sererra Consulting Group / Irvine, Calif.	4.20	4	35	Vijay Saha	Intacct; NetSuite; SAP ByD
90	Martin & Associates / Cincinnati	4.10	1	20	Kevin Martin	Sage 100 ERP, 500, FAS; Dynamics GP; Intacct
91	Aronson & Co. / Rockville, Md.	4.10	1	15	Jeffery Capron	Sage 100 Contractor, 300 Construction/RE; Deltek
92	Merit Solutions / Chicago	4.00	2	26	Bill Burke	Dynamics GP, AX
93	Synergy Business Solutions / Portland, Ore.	4.00	2	20	Stephen Toth	Dynamics SL; Intacct
94	Applied Business Services Inc. / Gaithersburg, Md.	4.00	1	16	Maureen Williams	Open Systems Traverse, OSAS; Sage 100 Fund Acctg
95	3 1 ,	3.85	3	23	David Boos	Sage Pro ERP; SAP B1
	Full Sail Partners ¹² / Steamboat Springs, Colo.	3.80	2	21	Kevin O'Connor	Deltek Vision, Deltek Maconomy
	InterDyn CFO Consulting / Orlando, Fla.	3.80	2	14	Kyle Lublin	Dynamics GP, NAV; Intacct
98	Acuity Business Solutions ¹² / Reston, Va.	3.80	1	13	June Jewel	Deltek Vision, GCS Premier
99	Raffa / Washington, D.C.	3.70	2	22	Tom Raffa	Dynamics GP, SL; Intacct
100	SGS Technology Group / Ogden, Utah	3.70	2	17	Stuart Tholen	Sage 100 ERP, 500; SAP ByD

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Notes: 11. Bought Forepoint's Deltek business in January 2012 12. Formed from the breakup of Acumen Advisors